



Investigating the effects of mobile navigation services and paper maps on the spatial knowledge acquisition of pedestrians in an indoor environment

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#### **Outline**

- Introduction and Motivation
- Research Objectives and Questions
- Research Hypotheses
- Methodology
- Research Findings
- Conclusions





#### **Introduction and Motivation**

#### Studies show that

Mobile navigation services (MNS) are better for navigating faster than paper maps (Hergan & Umek, 2017)

- Paper maps (PM) are better for acquiring spatial knowledge than MNS (Ishikawa et al., 2008)
- These studies were done in the outdoor environment
- Can the findings in the outdoor environment be true for the indoor environment?





# **Research Objectives and Questions**

- O1. To explore the efficiency of pedestrian navigation with paper map and mobile navigation services.
- Q1. How do paper maps and mobile navigation services affect the efficiency of pedestrian navigation?
- O2. To explore the influence of paper maps and mobile navigation services on spatial knowledge acquisition.
- Q2. How do paper maps and mobile navigation services influence the spatial knowledge acquisition of pedestrians?





### **Research Hypotheses**

- i) Navigating with mobile navigation services is more time efficient than paper maps.
- ii) Pedestrians who use paper map to navigate once can navigate faster than those who used mobile navigation services.
- iii) Paper map enables better spatial knowledge acquisition than mobile navigation services.





### Methodology

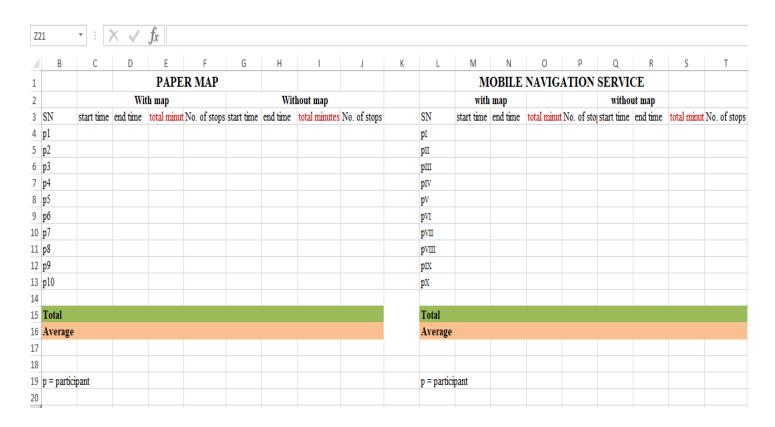
- Study Area Centrum Galerie, Dresden, Germany
- Selection of Participants 20 participants who had little or no knowledge about the study area
- Procedure of experiment two-way navigation exercise:
  - a) Navigation with map
  - b) Navigation without map





# **Methodology** (cont'd)

#### Procedure of experiment - template







## **Methodology** (cont'd)

- Test for Spatial Knowledge method
- a) Pointing task
- b) Landmark recognition exercise
- c) Estimation of landmark location



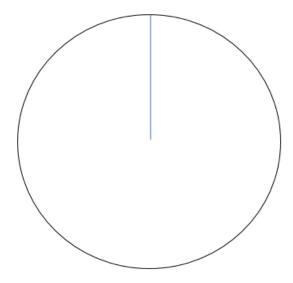


# **Pointing task**

Name:	Participant ID:
Ivalile.	rarucipa

The line in the circle indicates the direction you are facing.

Please draw a line from the centre of the circle to the circumference indicating the direction to the starting point.

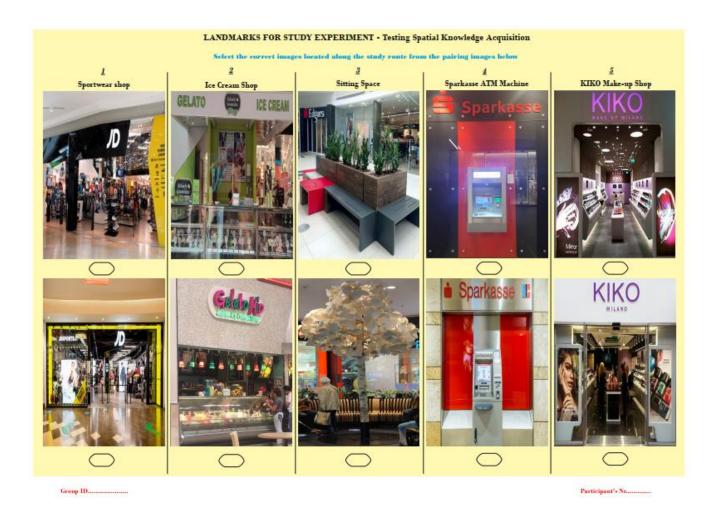


Original angle:	
Participant angle:	
Angle difference:	





# Landmark recognition exercise







#### **Estimation of landmark location**

Group:

Participant ID:

No. of correct match:

SELECTED LANDMARKS IN CENTRUM GALERIE - Dresden

LEGEND

—

→ —

♠ —

 $\diamond$  -

—

Match the landmarks with their respective markers by considering their locations on the map

- Sitting Space
- · Gelato Ice Cream Shop
- . JD Shop
- . Sparkasse ATM Machine
- KIKO Make-up Shop

POINTS OF INTEREST FOR 
ROUTE SELECTION



Eiscafe

3 - L'OCCITANE

2 - SportScheck

4 - Marc O'Polo





## **Data analysis**

Mixed Method

- 1) Qualitative data
- 2) Quantitative data





### **Research Findings**

#### **Demographic characteristics of participants**

Age	15 – 19	9	45%
	20 – 24	8	40%
	25 – 29	3	15%
	30 - 34	-	-
Gender	Male	12	60%
	Female	8	40%
Education	Basic School	-	-
	High School	-	-
	University (BSc, MSc, PhD, etc.)	20	100%
City	Freiberg	12	60%
	Leipzig	8	40%
Occupation	Student	20	100%
	Others	-	-

Source: Pre-experiment survey by Julius Nyonyo, 2022





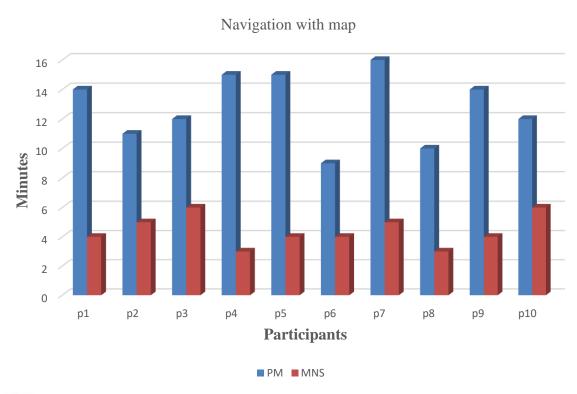
### **Research Findings** – Question 1

 Q1. How do paper maps and mobile navigation services affect the efficiency of pedestrian navigation?





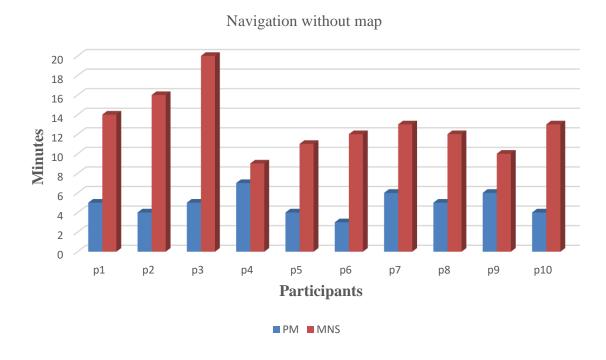
Efficiency with map: Comparing PM and MNS







Efficiency without map: comparing PM and MNS







### **Research Findings** – Question 2

• Q2. How do paper maps and mobile navigation services influence the spatial knowledge acquisition of pedestrians?





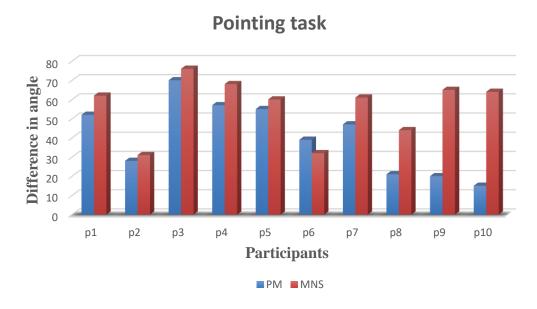
Methods

- Pointing task
- > Landmark recognition
- > Location estimation of landmarks





#### Pointing task



Claim (H1): Paper map enables better spatial knowledge acquisition than mobile navigation services.

**Mann Whitney** *U* **test**: *U* = 25.000, P-value = 0.140

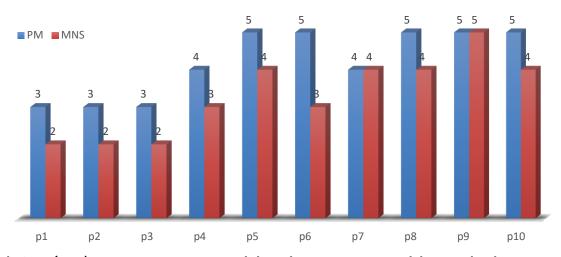
No significant difference since p-value > 0.05





Landmark recognition

#### **Landmark recognition**



Claim (H1): Paper map enables better spatial knowledge acquisition than mobile navigation services.

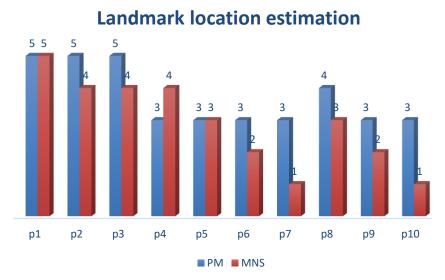
**Mann Whitney** *U* **test**: *U* = 500, P-value = 0.051

No significant difference since p-value > 0.05





Location estimation of landmarks



Claim (H1): Paper map enables better spatial knowledge acquisition than mobile navigation services.

Mann Whitney *U* test: U = 20, P-value = 0.079

No significant difference since p-value > 0.05



#### **Conclusion**



 Research in the outdoor environment showed that:

- Using mobile navigation services to navigate is faster than using paper maps (Hergan & Umek, 2017)
- ➤ Paper maps are better for acquiring spatial knowledge than mobile navigation services (Ishikawa et al., 2008)

....but



### Conclusion (cont'd)



In the indoor environment

- > There is the tendency of
- faster navigation with mobile navigation services than paper maps
- better spatial knowledge acquisition with paper maps than mobile navigation services



#### References



- Ishikawa, T., Fujiwara, H., Imai, O., & Okabe, A. (2008).
   Wayfinding with a GPS based mobile navigation system: A comparison with maps and direct experience. Journal of Environmental Psychology, 28(1), 74–82. <a href="https://doi.org/10.1016/j.jenvp.2007.09.002">https://doi.org/10.1016/j.jenvp.2007.09.002</a>.
- ergan, I., & Umek, M. (2017). Comparison of children's wayfinding, using paper map and mobile navigation.
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#### **THANK YOU**

