





#### Fig.1: COPERNICUS EMS **DELINEATION MAP**

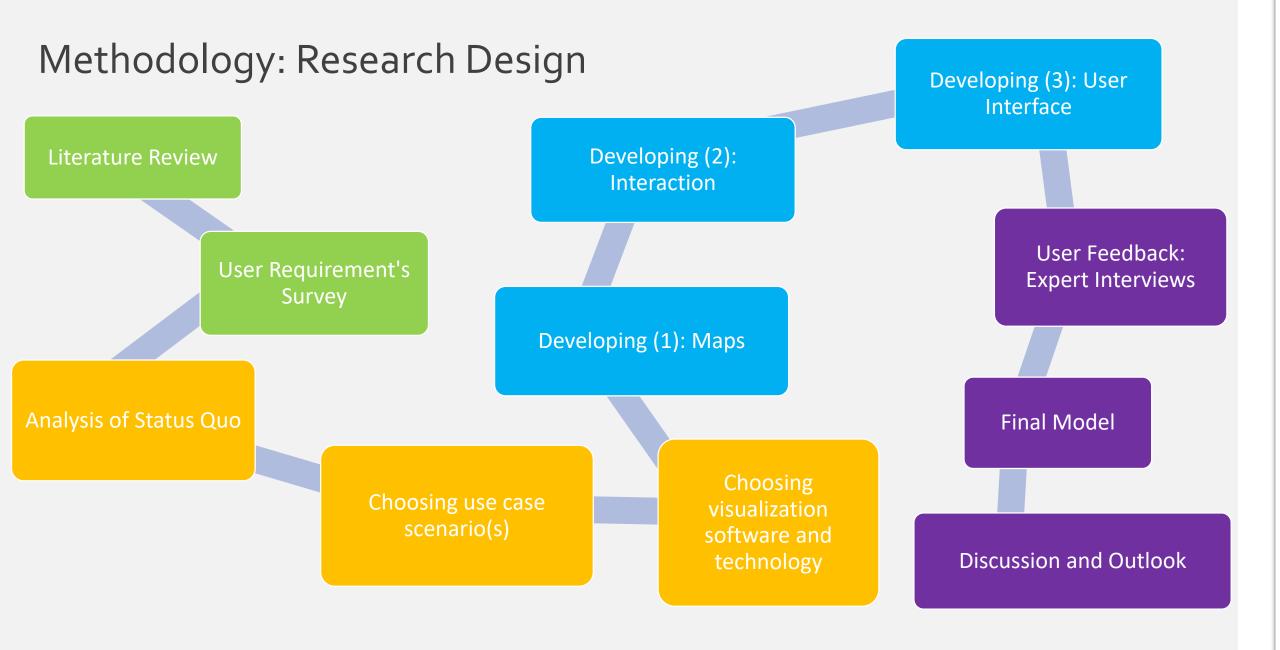
SOURCE: Copernicus

EMS, 2019

Avhaz - IRAN







<sup>→</sup> Research design based on a *mixed-methods approach* and *user-centred design principles* 

#### **Definitions I**

→ Reality Technologies: Virtual Reality, Mixed Reality, Augmented Reality

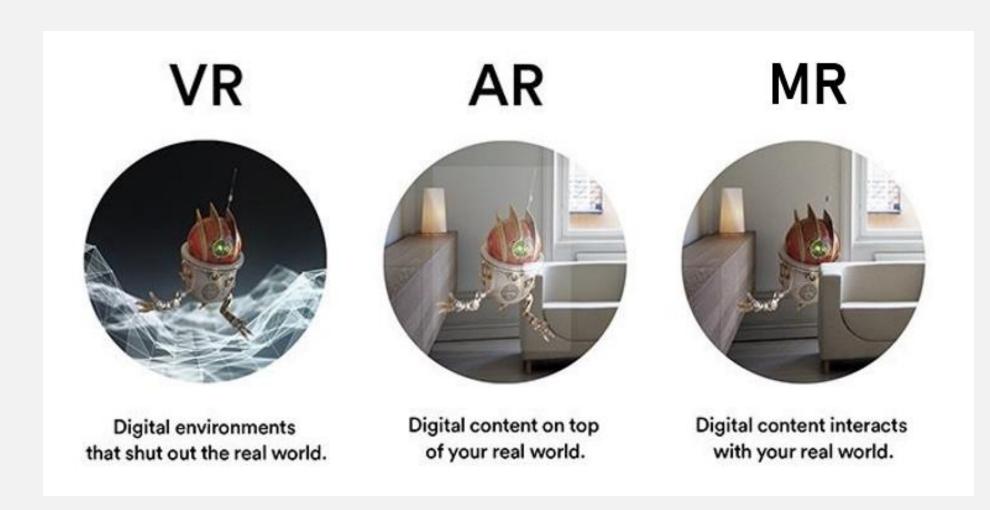


Fig.2: DIFFERENTIATION
BETWEEN REALITY
TECHNOLOGIES
SOURCE: adapted from
Valendu, 2018

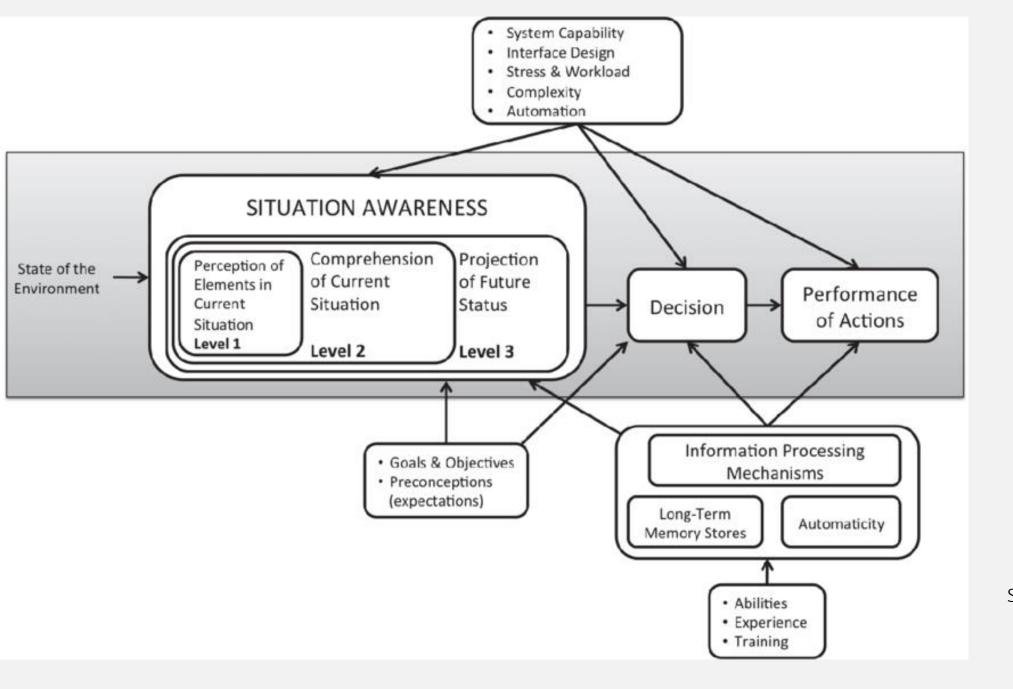


Fig.3: ENDSLEY'S
SITUATIONAL
AWARENESS MODEL
SOURCE: quoted from
Oxstrand et al., 2013

# RESULTS I: User Requirement's Survey

## Pre-Survey: Emergency Management Questionnaire

conducted via SoSci Survey (online).

#### 4 Parts

- Demography, Profession and Experience
- Current problems and biggest challenges
- Disaster maps, information and technology
- Future vision (potential of Augmented Reality)

- → 40 completed questionnaires (□)
- → 30 filled out 95% of all questions
- $\rightarrow$ N = 30



**SURVEY POPULATION** 

#### Map types

→ used during operations for mission planning and/or post-analysis purposes

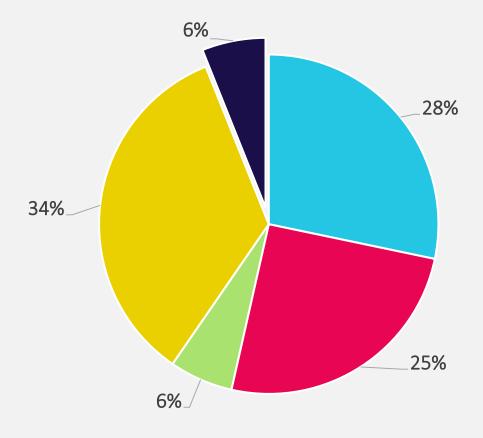


Fig.5: Map types used by practitioners

SOURCE: User Requirement's

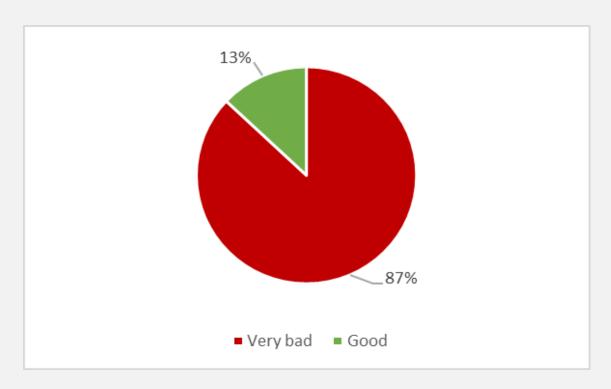
Survey

- 2-D analogue maps
- 2-D web/digital maps
- Maps using VR/MR/AR technologies

- 3-D physical landscape/terrain/city models
- 3-D visualization using computer software

### **Quality Evaluation**

→ "How satisfied are you with the general quality and the quality of information you receive from your maps?"



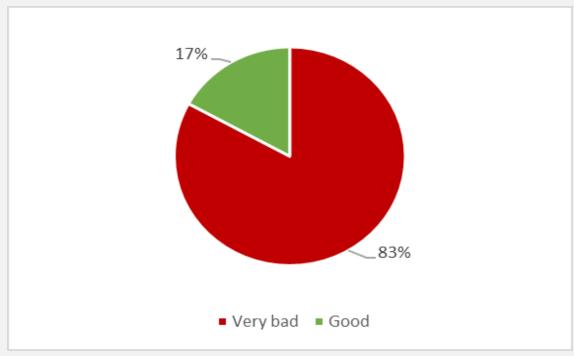


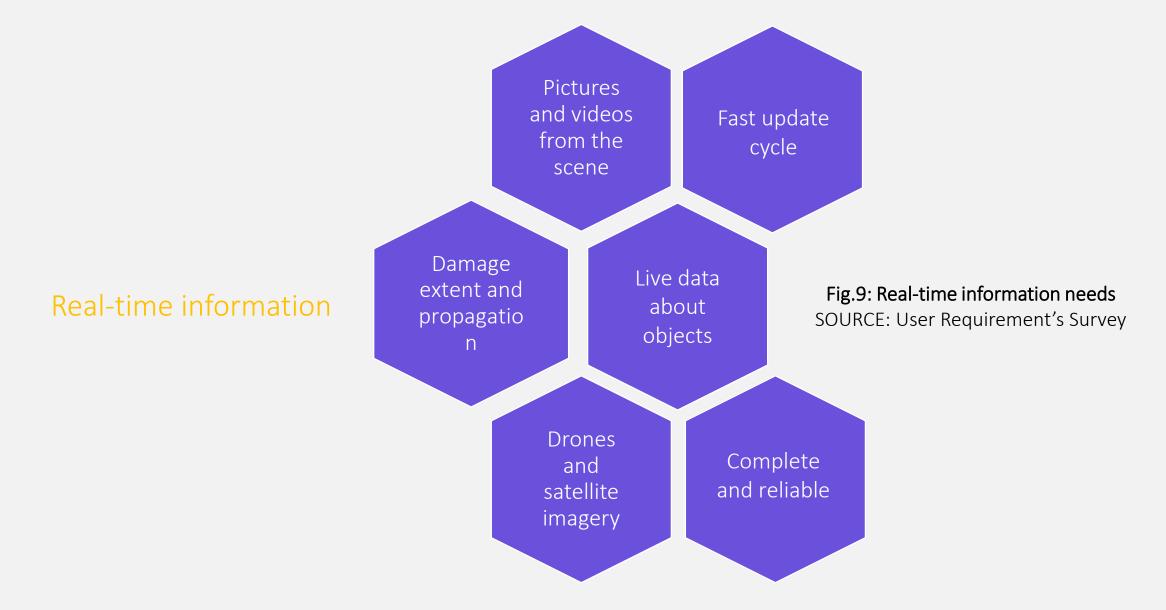
Fig.6: General map quality
SOURCE: User Requirement's Survey

Fig.7: Information quality of maps
SOURCE: User Requirement's Survey

#### Problem Areas and Challenges

- Facing of unexpected situations in unexpected environments
- Missing human and financial resources
- Slow process of digitalization
- *Clean communication* without any information loss
- Lack of acceptance of EM and disaster protection in politics, society and administration

#### Information Needs and Requests



# RESULTS II: Use-Case Modelling

#### Own visualization approach

- Tabletop-MR application for Android platform
- Designed for the management and planning of disaster relief activities
- Easily adaptable to other emergency/crisis situation

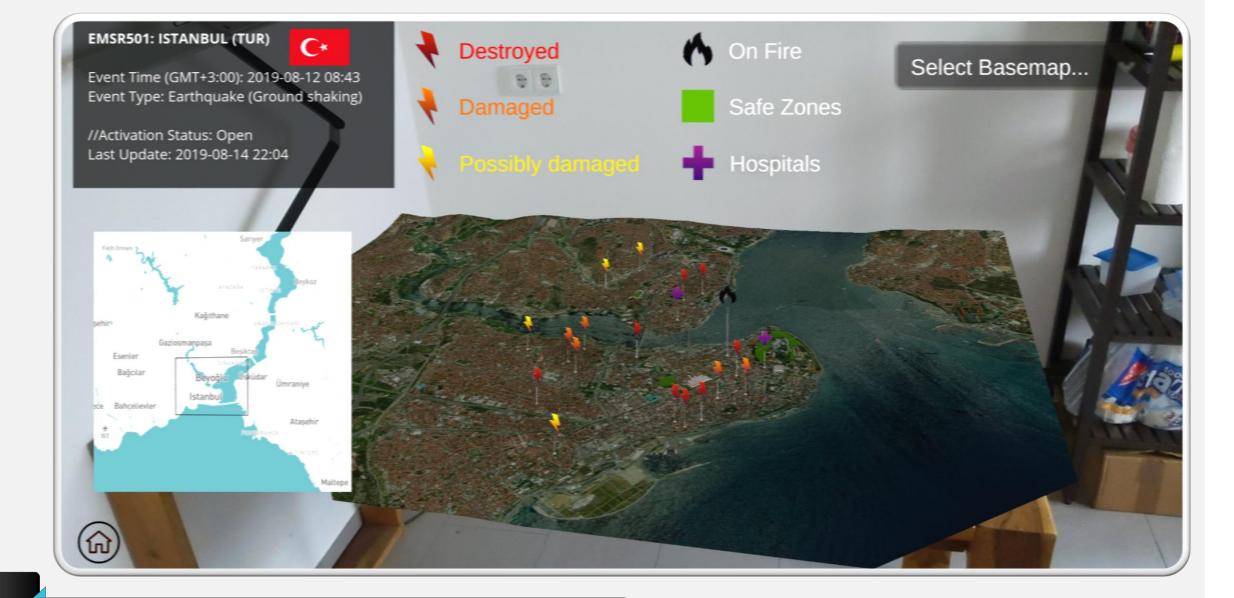
#### Software Development

- Developed inside Unity IDE
- Integration of Mapbox Maps SDK
- Integration of WRLD 3D SDK (indoor maps)
- Several AR packages
- End product: Unity Android application package





Fig. 10: DiMAN disaster management application

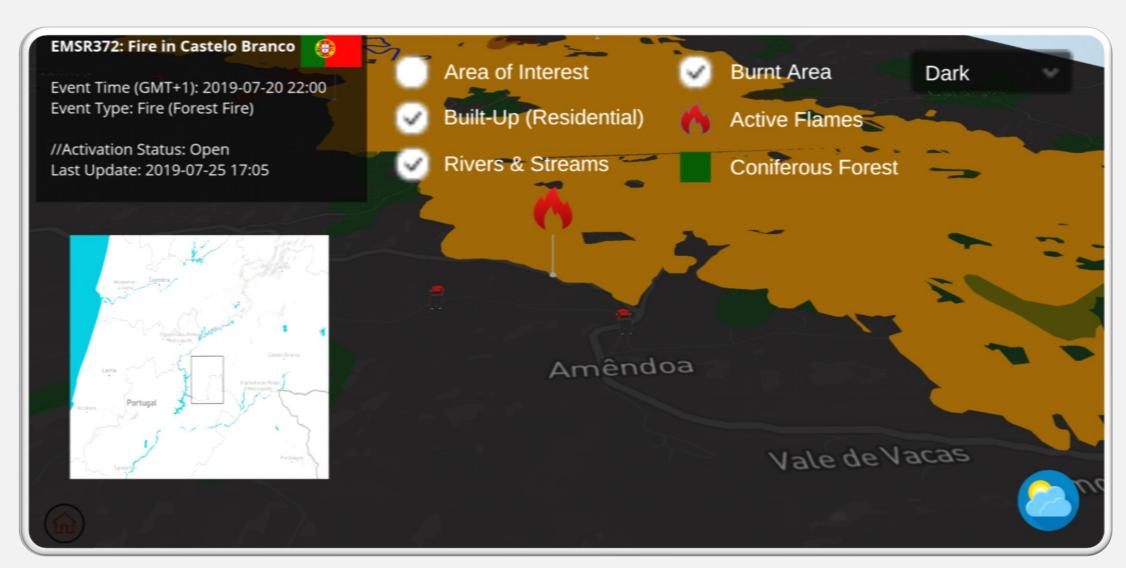


Tabletop-MR-Scene 1: Istanbul (Turkey)



Tabletop-MR-Scene 2: Castelo Branco (Portugal)

★ Changing of satellite layer/basemap



★ Different scales/map sizes possible (Zoom In/Out)



★ Pictures/Videos from the scene can be integrated and displayed on touch



★ Layers can be set active or inactive

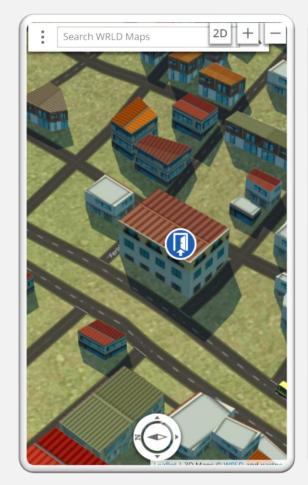


- ★ Real-time data implementation possible
  - > GPS positions of vehicles/first responders (at the moment only working in Unity)
  - Current wind/weather prognosis & forecast (at the moment only via webservice)





★ 3D Indoor Map Implementation via WRLD 3D Platform









## RESULTS III: Expert Interviews



Fig.12: Fire department control room
SOURCE: Own photograph

#### Core statements

#### **BBK**

- > Used map types: 2D static digital maps
- DiMAN evaluation positive, assumed benefits on all management levels
- ➤ Tabletop-MR approach declared as *science fiction* (not yet deployable at the BBK)

#### **FWM**

- Used map types mostly analogue and on paper
- ➤ Biggest problem area of used maps: topicality
- ➤ DiMAN *evaluation positive*, two main application areas were defined: for the *education of firefighters* and in *crisis rooms*

## **THW**

- Used map types: mixed (incl. 3D)
- Biggest problem area of used maps: homogeneity
- ➤ DiMAN *evaluation positive*, 3D perception of space enhances perception and situational awareness

#### CONCLUSION



#### References

- Copernicus EMS (Cartographer). (2019). [EMSR352] Ahvaz detail: Grading Product, version 2, release 1, RTP Map #01. URL: https://emergency.copernicus.eu/mapping/list-of-components/EMSR352
- Onslow County NY (2019). Emergency Management. URL: https://www.onslowcountync.gov/581/Emergency-Management
- Oxstrand, Johanna & Ohara, John & Blanc, Katya & Whaley, April & Joe, Jeffrey & Medema, Heather. (2013).
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